



VOLUME 1 SEPTEMBER 2024

NEWSLETTER

DEPARTMENT OF GOVERNANCE AND GLOBAL STUDIES



- Distinguished Lecture Series: Insights from Leading Experts
- Al, Big Data and Public Policy
- Jean Monnet Modules on Governance & Policy
- Exploring Public Policy Challenges
- Addressing Public Problems, Exploring Policy Alternatives

As we wrap up another vibrant year at the Department of Governance and Global Studies, Information Technology University, Lahore, we take a moment to reveal our accomplishments and progress. This demonstrates our unwavering commitment to promoting critical thinking, civic consciousness, and pioneering research.

Our students and faculty have been involved in projects, seminars, and collaborations. This newsletter highlights these significant moments, providing a snapshot of the activities of the department's dynamic academic community of teachers and students. Join us in revisiting a journey of academic brilliance, and the assiduous pursuit for knowledge.



EDITORS

Khurram Shahzad Hameed Usama Rashid

MESSAGE BY

It is with immense joy that I extend my warmest congratulations to the Department of Governance & Global Studies (DGGS) at Information Technology University (ITU) Lahore on the publication of this newsletter.

The Faculty of Social Sciences and Humanities (FSSH) stands as a testament to our university's dedication to fostering critical thinking, research, and intellectual growth. It is great to see our students and faculty members vigorously contributing to the field of public policy. This newsletter reflects our hard work, commitment, enthusiasm and innovative spirit.

"The publication embodies the essence of interdisciplinary collaboration and aligns with the ethos of the Faculty of Social Sciences and Humanities"

In today's rapidly evolving world, the importance of insightful public policy cannot be overstated. Policies crafted with care and informed by comprehensive research have the power to shape societies, impact lives, and drive sustainable development.

This newsletter will serve as a resource, showcasing not only the academic and practical applications of public policy research but also a discourse that is critical to any democratic society. It is a platform for sharing ideas, fostering debates, and for inspiring a new generation of policymakers and scholars.

Moreover, this publication embodies the essence of interdisciplinary collaboration and aligns perfectly with the ethos of the Faculty of Social Sciences and Humanities. Our approach aims to bridge the gap between technology, society and policy theory and practice, and knowledge and action.

I encourage everyone to engage with the content of this newsletter and contribute insights. I assure you that I will continue to support all its future creative endeavours.



Dr. Yaqoob Khan Bangash

Dean, Faculty of Social Science & Humanities

An Interaction With



Background and Vision

My vision is to create an innovative academic environment that equips students with both theoretical and practical skills, preparing them to address real-world governance and public policy challenges at all levels.

Program Development and Curriculum

We focus on relevance, interdisciplinary integration, and adaptability to emerging trends, ensuring a dynamic curriculum that balances theory with practical applications.

Interdisciplinary Approach

Our programme incorporates insights from economics, political science, sociology, and law to address policy issues comprehensively, equipping students to develop effective and sustainable solutions while maintaining core competencies and academic rigour within the field of public policy.

Real-World Impact

Our faculty has been part of policy advise in areas of local government reforms, climate action in Punjab and GB, and education policies through government channels, private sector and NGO's

Future Aspirations

We aim to be a leading research hub, expanding partnerships and adapting our curriculum to include areas like digital governance and global sustainability, ensuring our graduates lead in public policy and governance.



Chairperson
Department of Governance
& Global Studies

Dr. Abiha Zahra, holds a PhD in Public Administration from KU Leuven in Belgium. Her research focuses on structural reforms and performance management systems within state organizations.

Panel Discussions



SOCIAL BALANCE IN THE AGE OF AI

Department of Governance & Global Studies, in association with the Riphah Institute of Public Policy and the Institute of Research Promotion (IRP), hosted a seminar titled "Social Balance in the Age of Al".

Experts from various sectors, including industry, government, and academia, converged to explore how AI impacts social dynamics and identify strategic pathways for utilizing AI to foster social justice and equity. Panelists included Dr. Abiha Zahra, Chairperson DGSS, Dr. Mohsen AIi, ITU Lahore, Muhammad Waqas Qureshi, PITB, Muhammad Rehan, Aslase AI, Tehseem Mayessha Design & Inclusion Lab, Dr. Nova Ahmad, North South University, Bangladesh, Mr. Rahmat Ullah IRP, Dr. Nadeem Bhatti, Vice Chancellor Leads University, Dr. Faisal Kamiran, CEO ADDO AI, Dr. Umair Arif, The Disrupt Lab, and Dr. Waheed Noor, University of Balochistan.

PAKISTAN'S ELECTORAL HISTORY

The event featured distinguished panelists Dr. Ali Usman Qasmi, Associate Professor of History at Lahore University of Management Sciences (LUMS), and Mr. Tahir Mehdi, Head of Lok Sujag, a prominent digital media platform. Dr. Yaqoob Khan Bangash, Dean of FHSS, moderated this session.





EQUAL CITIZENSHIP RIGHTS FOR RELIGIOUS MINORITIES IN PAKISTAN

In a seminar on equal citizenship rights for religious minorities in Pakistan, organized by the DGGS and HRCP, Dr. Bangash and Ms. Naumana Suleman discussed challenges and strategies for advocacy, aiming for a more inclusive society.



WATER QUALITY WOES AND ENVIRONMENTAL GOVERNANCE IN LAHORE

In another endeavour, a crucial panel discussion on "Water Quality Woes and Environmental Governance in Lahore" was organized. Ms. Maleeha Sattar moderated the session. The debate featured two distinguished speakers: Dr. Nousheen Zaidi, Director of the Cancer Research Centre at the University of the Punjab, and Dr. Ameem Lutfi, Assistant Professor of History and Anthropology at LUMS.







RESEARCH METHODOLOGIES: WAYS OF KNOWING

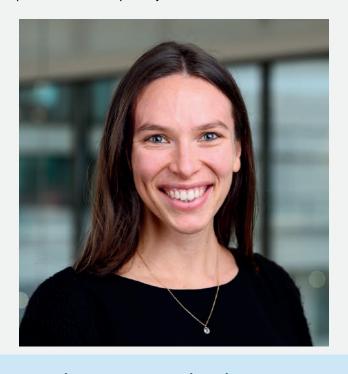
1. Systematic Literature Review

Dr. Bert George, Professor at City University, Hong Kong led an insightful conversation on conducting Systematic Literature Reviews. This lecture gave participants a thorough understanding of SLR methodologies in academic research.



2. Experimental Social Science Research

Embracing the current shift towards experimental methods in social sciences, a session on experimental social science research was conducted by Dr. Amandine Lerusse, a distinguished researcher with numerous publications in top-tier journals.



3. Using NVivo for Qualitative Analysis

Maleeha Sattar, Teaching Fellow, dived into the intricacies of using NVivo for qualitative analysis.

This interactive training equipped students of Master's programme with essential skills for using NVivo to conduct qualitative research.



4. Measurement Scale and Choice of Statistical Method for Empirical Analysis

In another installment of the workshop series, a session titled "Measurement Scale and Choice of Statistical Method for Empirical Analysis," was conducted by Dr. Farrukh Mahmood, Assistant Professor, Department of Economics at ITU, Lahore.



5. Profound Impact of Discourses in Social Research

Dr. Aftab Nasir conducted a training session on Discourse Analysis in Social Science, educating participants on its significance and practical applications.



Embodied Research, Public Policy and Problem Framing

Dr. Imdad Hussain conducted a session on the importance of integrating the body into research practices, and the difference between academic and policy research highlighting the distinct approaches and objectives of both. Academic research focuses on theoretical exploration and knowledge creation, while policy research aims to inform decision-making and address practical issues by finding solutions for public or social problems. This session also focused on problem framing.



DISTINGUISHED LECTURE SERIES

INSIGHTS FROM LEADING EXPERTS







Professor Saleem H. Ali, an Energy and Environment expert at the University of Delaware, USA, discussed his book "Earthly Order: How Natural Laws Define Human Life". Using conflict zones as a case study, he illustrated how novel strategies can bridge the gap between the current political landscape and the laws of nature.

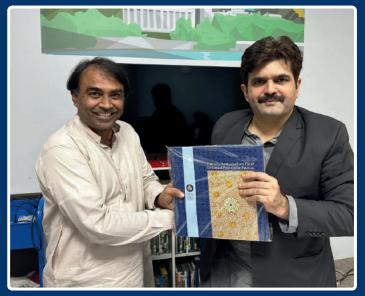
Professor Fawzia Afzal Khan from Montclair State University, USA, conducted an enlightening session on the Gaza Conflict for the students. She highlighted the historical context of the conflict, discussed its perception within the United States, and explored how the ongoing strife has sparked protests on American campuses, echoing the Anti-Vietnam War demonstrations of past decades.

Dr. Ameena Zia gave a talk on her book titled "Representation: A Study of Gender Quotas in the National Assembly of Pakistan". The discussion highlighted key findings of her extensive longitudinal study, which meticulously explores the evolving role of women in Pakistani politics.









Through these diverse events, the Department of Governance & Global Studies continues to demonstrate its commitment towards addressing complex societal issues through academic inquiry and public discourse. Each session provided a platform for insights and dialogues among various stakeholders, paving way for sustainable and equitable solutions for the challenges of our time.



Spearheaded by Dr. Yaqoob Khan Bangash, Dean FHSS, the Faculty Research Colloquium offers faculty members a platform to showcase their ongoing research and get feedback from attendees. It is a platform for research dissemination and an invaluable educational tool that nurtures a community of curious and engaged scholars. The colloquium features research from various disciplines within humanities and social sciences.

Under this initiative, bi-weekly sessions are held. Students are also encouraged to attend. By encouraging students participation, the initiative supports holistic development of young researchers, equipping them with knowledge, skills, and inspiration needed for their academic and professional journey.



Dr. Abiha Zahra, Assistant Professor and Chairperson of DGGS, presented a compelling research paper titled "Merit and Patronage: Leadership in the Public Sector." This scholarly work delves into the intricate dynamics of merit-based systems and patronage practices within public sector.

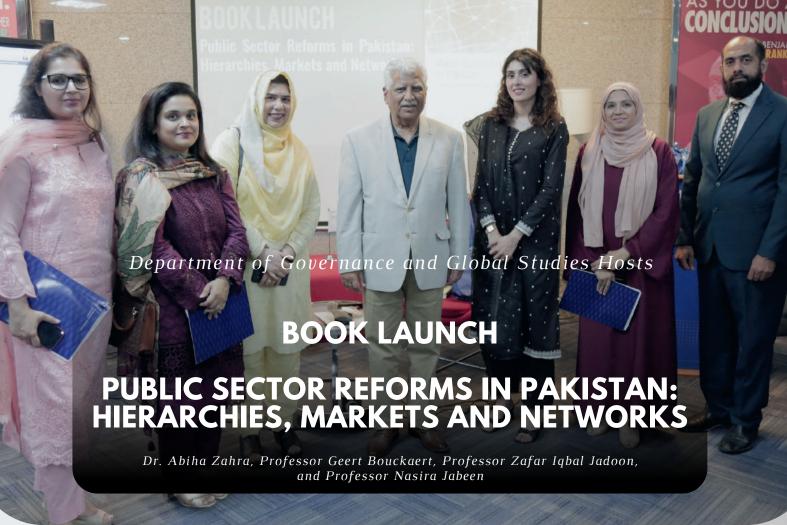
Dr. Zahra critically examined how these dual forces impact governance quality, policy implementation, and organizational effectiveness. By analysing real-world case studies and empirical data, she shared the challenges and opportunities in fostering a meritocratic environment while navigating patronage networks, ultimately advocating for balanced and equitable public sector leadership practices.



Dr. Aftab Nasir, Assistant Professor in DGGS, delivered thought-provoking research а presentation titled "Back to Square One: A Phenomenological Analysis of the Social Reality in Punjabi Proverbs." His study employs phenomenological methods to explore the cultural and social dimensions embedded within Punjabi proverbs.

By analysing traditional sayings, Dr. Nasir uncovered the underlying social realities, values, and collective wisdom of Punjabi society. His work highlighted how these proverbs encapsulate everyday experiences and societal norms, offering critical insights into the region's cultural psyche. The research underscored the enduring relevance of folklore in understanding and interpreting contemporary social dynamics.



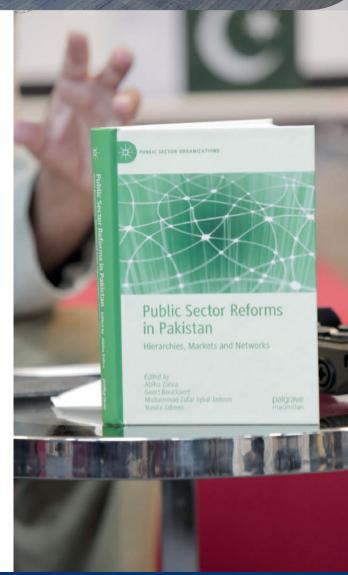


A book launch event for "Public Sector Reforms in Pakistan: Hierarchies, Markets and Networks", coedited by Dr. Abiha Zahra, Professor Geert Bouckaert, Professor Zafar Iqbal Jadoon, and Professor Nasira Jabeen, was held at ITU.

The comprehensive volume includes fourteen chapters contributed by various authors, offering an extensive exploration of public sector reforms in Pakistan.

The volume offers an in-depth analysis of Pakistan's public sector through the lens of hierarchy, market, and networks. Its diverse range of perspectives and case studies provides critical insights into the multifaceted nature of public sector reforms and their implications for governance in Pakistan.

The event underscored the importance of continuous scholarly engagement and practical applications to address the evolving challenges within Pakistan's public sector.



Highlights from the Event

Opening Remarks by Dr. Imdad Husain

Dr. Imdad Husain, the then chairperson of the Department of Governance and Global Studies, inaugurated the event by highlighting the book's importance for public sector management. He emphasised the volume's potential to inform and influence both academic discourses and practical reforms in the public sector.

Endorsement by Dr. Saeed Shafqat

Dr. Saeed Shafqat, Professor and Director of Forman Christian College's Center of Public Policy and Governance, praised the book and reiterated the fundamental role of the public sector as the backbone of the state. He stressed the necessity for decentralised and citizen-centered reforms to foster effective governance.

Insights from Professor Meghna Sabharwal

Professor Meghna Sabharwal from the University of Texas at Dallas urged scholars of public policy and public administration to separate the examination of the nature of reforms from their outcomes. She emphasised that successful reforms depend on critical ingredients such as structures, cultural and contextual understanding, capacity, and the presence of political will and leadership.

Insights by Dr. Yaqoob Khan Bangash

Dr. Yaqoob Khan Bangash appreciated the editors of the book for their meaningful contribution. He pointed out the historical challenges faced by public sector reforms in Pakistan, especially in a largely feudal society, questioning the feasibility of comprehensive reforms without societal integration.

Closing Remarks by Dr. Fahd Ali

Dr. Fahd Ali, the then Dean, Faculty of Humanities and Social Sciences, lauded Dr. Abiha Zahra for her significant and much-needed contribution to the field of public sector management. He expressed his belief that the book would serve as a valuable resource for policymakers, scholars, and practitioners.











Faculty Spotlight Engaging in External Panels and Discussions

Our faculty is often sought after by public and private organisations, think tanks, and policy forums for their expert opinions and thought leadership.





Dr. Imdad Hussain participated in a session on Green Industrialization Challenges: Setting Priorities for Pakistan organized by the Social Protection Resource Center and spoke on Green Industry Discourse in Pakistan.

Dr. Imdad Husain is member of the National Curriculum Review Committee (NCRC) in the disciplines of Public Administration, Governance and Public Policy.

Dr. Abiha Zahra moderated a session on "Development Pathways, India, Pakistan, and Bangladesh 1947 - 2022" at ThinkFest 2024, Lahore.







Islamic Public Value (IPV) Conference at National Institute of Development Administration (NIDA), Bangkok was held in May 2024. Dr. Abiha Zahra was invited to present her work on Sufi Shrines in Pakistan working under the shadow of Government (Auqaf Department).







Dr. Yaqoob Khan Bangash delivered a talk on Role of Civic Education: shaping engaged and responsible citizens at Vice Chancellors Conference on Civic Education.

Dr. Yaqoob Khan Bangash delivered a talk on "Jaranwala incident and protection of minorities at national police academy Islamabad.

Dr. Abiha Zahra, Chairperson of the Department of Governance and Global Studies, was among the panelists with Dr. Hafiz A Pasha, Dr. Mumtaz Anwar Chaudhry, Ms. Maheen Rahman, and Mr. Nadir Salar Qureshi in an seminar organized by Centre for Aerospace and Security Studies (CASS) on Assessing Pakistan's Economic Plan: Challenges and Opportunities for Sustainable Development.



Department of Governance and Global Studies takes part as an academic stakeholder and expert in a significant consultation session focused on the 'Draft Climate Change Policy of Punjab'.

Dr. Abiha Zahra, Chairperson of the Department of Governance and Global Studies, proudly represented ITU in these consultations, emphasizing the department's role in shaping impactful public policies.







Reimagining Public Spaces Through Gamification



At Shalimar Garden, a historic landmark in the heart of Lahore, an engaging two-day game session was organised in partnership with the Walled City Authority, Lahore and Policy Baithak, society of public policy and development studies students.

The event focused on gamifying public spaces, demonstrated the transformative power of structured play in enhancing community engagement and promoting well-being by highlighting the myriad societal benefits of gamification to communal spaces.

Regardless of age, participants found themselves breaking away from the daily grind, engaging with others in a shared experience that celebrated the spirit of community. Through games and interactive setups, the event illustrated how structured play can significantly enhance communal bonds and illuminate the potential of gamified spaces to uplift societal well-being.









THEMATIC SESSIONS ON AI, BIG DATA AND PUBLIC POLICY

Policy Baithak organised three thematic sessions on Intersection between AI, Big Data and Public Policy. The seminar series attracted a diverse audience, including Computer Science, Public Policy, Artificial Intelligence, Technology Management, Big Data, and Economics students.















UNMASKING ALGORITHMIC BIASES

The series started with its inaugural thematic session titled "Unmasking Algorithmic **Biases** Implications." Research scholars Anam Khalid and Usama Rashid spearheaded the discussion, offering participants invaluable insights into various facets of Al. The session commenced with a preliminary statement from Dr. Abiha Zahra, who set the stage by outlining the fundamental issues and potential surrounding algorithmic solutions biases. Following this, Dr. Imdad Hussain offered his reflections on the researchers' presentations, enriching with his seasoned the dialogue perspective.

NAVIGATING INTERSECTION BETWEEN AI, BIG DATA AND RIGHTS

Mr. Aqib Mumtaz, Mr. Ahmad Bilal and Dr. Imdad Hussain stressed the need for policymakers to navigate complex intersection between Al, Big Data and Human Rights with a focus on protecting individual rights.

Speakers concluded the that development of regulatory frameworks to ensure transparency accountability to address potential biases and discrimination that may arise. A collaborative approach involving government, industry, academia, and civil society is needed to address the challenges and harness opportunities

UNMASKING THE PROMISES OF AI AND BIG DATA

Dr. Yaqoob Khan Bangash, Dr. Imdad Hussain, and Mr. Abdullah Kharal, Project Manager, PITB, examined the transformative potential of Al and Big Data within the realm of governance.

The session provided a balanced exploration of how these technologies can enhance transparency, efficiency, and decision-making processes within government structures. Examples of successful implementations potential these illustrated the technologies hold in revolutionising governance.

YOUTH AND CIVIC ACTIVISM

SOLVING PUBLIC PROBLEMS THROUGH ENGAGEMENT



The significance of youth in national planning and decision-making is paramount. Recognizing this vital role, the Department of Governance and Global Studies in partnership with the Centre for Peace and Development Initiatives (CPDI) and Policy Baithak, hosted a series of enlightening sessions. This series brought together undergraduate, graduate students and faculty members Dr. Abiha Zahra, Dr. Imdad Hussain, and Dr. Aftab Nasir, to enquire into the intricacies of Pakistan's governance at local and national levels.





This series featured Mr. Usama Khawar, lawyer and adviser to speaker Punjab Assembly, as primary trainer, who provided an in-depth analysis of several critical elements of good governance. Mr. Tabish Mujhaid, Provincial Coordinator CPDI, emphasised the crucial need for robust citizen engagement and the benefits of decentralised local governments.

















DISCUSSION ON OVERLOOKED POLICY ISSUES



Dr. Imdad Hussain, accompanied by a dedicated group of students, endeavoured to bring attention to overlooked policy issues, starting with neurodiversity. This session highlighted the importance of neurodiversity and mapped out a comprehensive research and policy advocacy agenda to champion public policies rooted in compassion and empathy.

Central to this discourse was the urgency to develop policies which recognized and accommodated diverse neurological landscapes that individuals navigate daily.





This discussion extended beyond neurodiversity, reflecting on a broader spectrum of underrepresented issues that demand public and legislative action. Through their collaborative effort, Dr. Hussain and the students set the groundwork for a paradigm shift in policy-making that integrates empathy and understanding as core principles.



TEA, CONVERSATIONS AND INSIGHTS

Policy Baithak Tea with Dean initiative serves as a dynamic platform to bridge the gap between faculty and students, fostering open and candid discussions in a relaxed setting.

The essence of this program lies in its capacity to create an informal, yet highly productive, environment where ideas can be freely exchanged and issues can be addressed collectively.

Such interactions are invaluable in breaking down hierarchical barriers, allowing students to voice their concerns, share innovative ideas, and seek guidance directly from the dean and faculty members.







ADDRESSING PUBLIC PROBLEMS EXPLORING POLICY ALTERNATIVES

Students of MS Public Policy and Society in the course of public policy analysis examined different policy problems, existing policies and proposed alternatives under the guidance of Dr. Abiha Zahra. Findings were showcased in a public policy poster presentation.



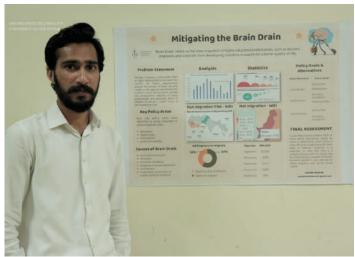
























JEAN MONNET MODULES ON GOVERNANCE & POLICY (JMMGP)

SUMMER COURSES

UNDERSTANDING EUROPE AND ITS UNION

Taught by Dr. Yaqoob Khan Bangash

Dr. Yaqoob Khan Bangash's summer course on Understanding Europe and its Union offered a comprehensive examination of the history, politics, and culture of the continent. Students learnt the complexities of the European Union, and explored its impact on member states and global affairs.









REFORMING LOCAL GOVERNMENT: LESSONS FROM THE EU

Taught by Dr. Abiha Zahra

The summer course was on Reforming Local Government: Lessons from the EU, offered by Dr. Abiha Zahra as part of Jean Monnet Modules in Governance & Policy. The course taught best practices in local government reform from the European Union. Throughout the course, participants engaged in discussions and case studies, exploring different approaches to improve local governance and enhance public administration.









The Department of Governance and Global Studies hosted a panel discussion on "Citizen Engagement in Climate Action". The event, held under the EU Jean Monnet Modules in Governance and Policy, focused on the role of local governments in driving climate change action. Panelists, including Mr. Ahmad Iqbal, MPA, Ms. Aaminah Qadir, Dr. Khurram Bhatti, and Dr. Abiha Zahra.





The Planning and Development Board, Government of Punjab hosted a significant policy dialogue titled "Policy Dialogue on Climate Change: Resilience and Financing." This collaborative event was organized by Jean Monnet Modules in Governance and Policy at Information Technology University and Planning and Development Board, Government of the Punjab.



History of Science Week

Department of Governance and Global Studies in collaboration with Eureka, led by Dr. Yaqoob Khan Bangash, hosted **History** of Science Week.











Engaging Communities Exploring Public Policy Challenges in Lahore

As part of the curriculum, students of the Public Policy and Society have been actively engaging in experiential learning through regular visits to various public spaces, communities, commercial centre, and neighbourhoods in Lahore. These visits provide them with an in-depth understanding of complex public problems and insights into how government policies unfold in the real world.



One of the key areas the students have focused on is the issue of smog and heat waves in Lahore. They worked closely with government officials and policy implementers and citizens to understand the mitigation of their impacts.



In their efforts to understand conservation policies and practices of Walled City of Lahore, students collaborated with heritage conservationists and urban planners to assess different public actions.



Furthermore, the students also worked on improving the welfare of street children by partnering with child welfare organisations and government agencies to address their unique needs and challenges.



The students also participated in various activities led by Ms. Maleeha Sattar. They organised a health camp in an underprivileged community in Lahore and visited industries following climate friendly practices.





These hands-on experiences equipped the students with practical insights into policy-making, governance, and community development, enhances their academic learning and preparation for future careers in public service and policy formation.

PICTORIALS













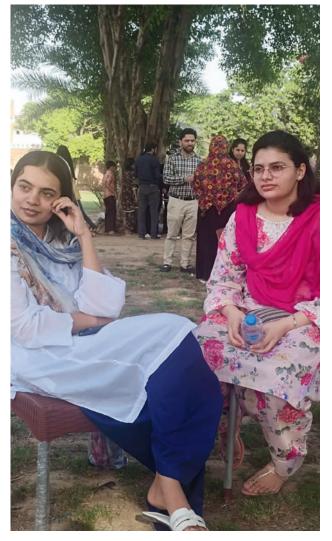
















RESEARCH, PRESENTATIONS, NEWS ARTICLES, TALKS AND PODCASTS BY FACULTY

Zahra, A., & Bouckaert, G. (2024). Creation of state organizations: experiments with ideal-type reform models in a non-Western country. Public Management Review, 1–19.

Zahra, A., Bouckaert, G., Zafar Iqbal Jadoon, M., Jabeen, N. (eds) (2022) Public Sector Reforms in Pakistan: Hierarchies, Markets and Networks. Palgrave Macmillan.

Zahra, A., & Bouckaert, G. (2021). Adjusting Structures and Procedures: Analyzing the Dynamics in Pakistan (1947-2018). Developments in Administration, 3(1), 61–76.

Zahra, A. and Bach, T. (2021), 'The Intensity of Organizational Transitions in Government: Comparing Patterns in Developed and Developing Countries', Asia Pacific Journal of Public Administration. Special issue 'Government capacity, quality, and governance outcomes in the Asia Pacific

Bangash, Y.K. "Introduction," with Faisal Devji, Professor of Indian History, University of Oxford, Pakistan to Bangladesh, 1947-70, Special Issue, South Asia: Journal of South Asian Studies, forthcoming in December 2024.

Bangash, Y.K. "Slow Death in India against Quick Death in Pakistan" Indian Christian Politics during the Punjab Partition, forthcoming, Journal of Imperial and Commonwealth History.

Bangash, Y.K. "Anglo-Indians and the Punjab Partition: Identity, Politics, and the Creation of Pakistan," Journal of Imperial and Commonwealth History, Vol. 51.1, 2023, 124–155.

Bangash, Y.K. "Mrs Rallia Ram and Jinnah: Christians and support for the Muslim League and Pakistan," Christianity and Christians in Pakistan Conference, Kellogg College, University of Oxford, June 15-16, 2023

Bangash, Y.K. "The Making of a 'Loyal' Province: Punjab and the ushering in of the 'Rule of Law,'" 4th Asian Legal History Conference, Hue University, Vietnam, July 25-26, 2024.

Bangash, Y.K. "Minority v. Minority: Muslim majority and Hindu and Sikh minorities in PostIndependence Pakistan," Minoritisation in South Asia: Religion, Caste, and Gender," conference, Kellogg College, University of Oxford, UK, June 27-28, 2024.

Hussain, I. (2023) "Green Industry Discourse," conference, Green Industrialization Challenges: Setting Priorities for Pakistan, SPRC, Islamabad

Hussain, I. (2024). Greening the Vanaspati Ghee and Cooking Oil Industry in Pakistan, Social Protection Resource Centre, Islamabad

Sattar, M. (2023) Air quality woes | Political Economy | thenews.com.pk.

Sattar, M. (2023) Catastrophic floods, a year on | Political Economy | thenews.com.pk.

Zahra, A. and Sattar, M. (2023) Climate concerns | Political economy | thenews.com.pk

Zahra, A. (2021) Performance agreements go public | Political Economy | thenews.com.pk



DEPARTMENT OF GOVERNANCE AND GLOBAL STUDIES

INFORMATION TECHNOLOGY UNIVERSITY OF THE PUNJAB

6th Floor, Arfa Software Technology Park Ferozepur Road, Lahore

(042) - 111-111-ITU (488)

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